



OTHER TERMS AND CONDITIONS

2 Free Weeks Storage

- Available to customers who have continual storage at either of our facilities for a minimum ongoing period not less than 4 months.
- The customer is entitled to the rent free period of two weeks at end of their storage term prior to vacating the unit. ie: the customer is liable for half a month's rental at the end or their final month of storage – rather than a full months rental.
- The client has not been in arrears on their account at any time.
- This offer is not available to clients who are receiving a discount rate.

Rates Generally

Storage rates are calculated on a full month basis and no pro-rata refund is available to clients whose stay is less than 6 months or for clients receiving a discounted rate.

Free Boxes

- Customers are entitled to a maximum of 10 Free Boxes upon their booking confirmation & deposit either at, or prior to their move in.

Free Lock

- Customers are entitled to 1 Free Lock upon move in provided their stay is at least 6 continuous months paid for in advance.

Fork Lift Use

- Clients wishing to make use of our onsite fork lift must have a valid fork lift license.
- Max time of use is 1 hours.

Use of Courtesy Trailer

- Clients wishing to make use of our courtesy trailer are required to leave a \$200 deposit.
- Clients are responsible for any damage to the trailer.
- Clients are responsible for all indicator and brake cabling.
- The trailer is available for use upon move-in only and is not available for general / regular use during the storage term.
- The trailer is only available for use between 9-5 Monday to Friday
- Clients will be liable at the rate of \$25 per half hour in the event of returning the trailer after 5pm.

Refer A Friend - \$25 Bonus

- \$25 cash is available for any new referrals or recommendations that translate into a new storage customer at our facility.
- The \$25 referral fee is payable to the referee at after the expiration of 6 month based on the conditions below:
- The new customer must store with us for a minimum continuous period not less than 6 months.
- The new customer must be paying the regular storage unit price without discount.
- The new customer must enrol in our auto credit card payment system so their monthly rent is paid directly via credit card on their due date.
- The new customer must not be in arrears or in dispute or default of their storage agreement.

